15 | CHECKLIST
Things You Can Outsource To Us Today

Why do Companies Outsource IT Services?

There are many reasons why businesses might outsource IT services. Maybe the company just doesn't have the time or resources to maintain its own IT infrastructure. Maybe the company wants to focus on other priorities. Or maybe the company simply can't afford to hire a full-time IT staff.

Whatever the reason, outsourcing IT services can be a great way to save money and improve efficiency.

Here is a checklist of 15 things you can outsource to an IT company today:

- Cybersecurity and Data Protection Services
- Secure Remote Access
- Network Security
- Cyber Compliance Management
- Maintaining HIPAA Compliance
- Business Process Outsourcing (BPO)
- Database Administration and Management
- IT Support Services
- Networking and Infrastructure Management
- Cloud Computing
- System Administration
- Desktop Support and Installation
- Computer Maintenance and Repair
- VOIP and Telephony Selection and Management
- Project Management

1. Cybersecurity and Data Protection Services

Security and data protection services are a type of service that businesses use to protect their information from being stolen or lost in a disaster. These services include everything from cybersecurity measures to backup systems for sensitive data files.

Data backup and recovery refers to the task of creating copies of your company's data files in case of a disaster or theft incident. This includes both physical backups (like hard drives) as well as digital backups (like Shadow Copies).

Security and data protection are important because they help protect the company's reputation and confidential information. They also keep the company's data safe in case of a disaster (like a fire).

2. Secure Remote Access

Secure Remote Access refers to the ability of authorized employees to work from anywhere in the world using secure internet connections. This allows companies to reduce costs by allowing workers to work from home or other locations where they are not currently located. For businesses, this can be a valuable tool for managing large, complex networks and accessing sensitive information.

An MSP can help you set up Secure Remote Access solutions that meet your specific needs. They can provide training and support, as well as advise on best practices for security and communication. An MSP can also help you select the best technology for your need, ensuring that your system is both secure and efficient.

3. Network Security

Network Security is the process of protecting your company's computer networks from unauthorized access. This includes monitoring traffic, installing and configuring security measures, and reporting potential security threats to the company's management team.

Network Security is important because it protects the company's data from being stolen or lost. It can also help prevent cyberattacks from happening in the first place.

4. Cyber Compliance Management

Cybersecurity compliance management is the process and practice of ensuring that an organization's cybersecurity policies and procedures are followed. This includes ensuring that all systems and networks are configured and operated in a manner that is compliant with applicable security measures and standards. A managed service provider can help you with this by providing oversight of your cybersecurity compliance

![machado logo](be ready for the next.)

efforts, helping you to identify potential risks, developing and implementing solutions, and monitoring progress.

There are a number of reasons why an organization might want to undergo cyber compliance management. For example, if an organization's cybersecurity policies are not up to date or if they lack specific provisions for dealing with certain types of cyber threats, then it may be at risk of being breached. Cyber compliance management can also help organizations to comply with regulatory requirements, such as those imposed by the PCI DSS. Furthermore, undertaking cyber compliance management can help to protect the reputations of organizations and their employees, as well as their customers' data.

5. Maintaining HIPAA Compliance

HIPAA requires organizations to protect the privacy of their patients' health information.
Outsourcing to a managed it partner can help you stay HIPAA compliant in two key areas:

Ensuring your technology is up to date and compliant with current regulations and can help you avoid fines and other penalties.

Providing guidance on how to manage your data securely and compliantly while helping you ensure that your HIPAA policies and procedures are implemented correctly, identify any risks associated with HIPAA compliance, and recommend appropriate solutions.

6. Business Process Outsourcing (BPO)

Business Process Outsourcing (BPO) is a type of IT services that helps businesses create and manage custom business processes. This can include tasks like customer service, marketing, and financial planning.

BPO is important because it helps businesses save time and money. It can also help companies avoid common IT problems, like delayed projects and overspending on unnecessary services. BPO can also help businesses boost their productivity by allowing them to focus on specific tasks instead of managing a large number of unrelated pieces of IT infrastructure.

7. Database Administration and Management

There are a few different reasons why a company's database may start to have problems. First, if the data in the database is not up to date, employees may not be able to access the information that they need. Second, if the database is full of errors, employees may not be able to work correctly because of all the incorrect data.

If the database is not accessible by employees, they may not be able to pull information from it. There are a few different ways that an outsourced IT company can help with administering and managing a company's database. First, an outsourced IT company can keep track of all the data that is stored in the database. This way, if there are any issues with the data, or if it needs to be updated, an outsourced IT company will be able to take care of it quickly and correctly.

Second, an outsourced IT company can help troubleshoot any issues that may arise with the database. This means that they will be able to find and fix any problems that may be causing employees difficulty working with the data. And finally, an outsourced IT company can make sure that the database is accessible by employees. This means that they will be able to set up and maintain all of the necessary systems so that employees can easily access and use the data in the database.

8. IT Support Services

IT support services are a type of service that businesses use to help them manage their IT infrastructure and troubleshoot problems. These services include everything from help setting up new computers to resolving complicated technical issues.

IT support services are important because they allow businesses to focus on their core business goals. Rather than spending time dealing with technical issues, businesses can focus on their main priorities. This can save the company money and improve productivity.

9. Networking and Infrastructure Management

Networking and Infrastructure Management refers to the job of ensuring that your company's networks are functioning properly, and that all necessary infrastructure is in place to support them. This includes everything from installing new routers and switches to managing security updates and software updates.

Network and Infrastructure Management is important because it helps keep the company's networks running smoothly. This can help improve the company's productivity and allow employees to access information more quickly. It can also help protect the company's data from being stolen or lost.

10. Cloud Computing

Cloud computing is one of the most popular and effective business strategies today. It has a number of benefits and can help you save money while improving efficiency. Here are four reasons why you should consider moving your business to the cloud:

1. Cost Savings – With cloud computing, you can reduce costs by using services that are available without having to build or purchase your own infrastructure. This can be a big advantage when compared to traditional solutions, which often require significant upfront investment.

2. Increased Flexibility – With cloud computing, you have increased flexibility in terms of how you use technology. You can access resources from anywhere at any time, allowing you to respond quickly to changes in your business.

3. Improved Efficiency – Cloud computing allows businesses to break down large tasks into smaller pieces and manage them more effectively. This can result in substantial improvements in efficiency and overall productivity.

4. Increased Collaboration – Cloud computing makes it easy for various team members to share information and collaborate on projects. This helps improve overall coordination and communication within your organization

A map can support you with cloud computing by providing the necessary infrastructure and software.

11. System Administration

System Administration refers to the job of managing the systems that support your company's operations. This includes everything from maintaining desktop software to securing the company's computer networks.

IT System Administration is important because it ensures that the company's systems are running smoothly and that data is protected. It can also help companies avoid common IT problems, like delayed projects and overspending on unnecessary services.

12. Desktop Support and Installation

Desktop support and installation refers to the job of helping customers install new desktop computers and software. This includes setting up the computer, installing programs, and troubleshooting any problems that may occur. Desktop support is a type of service that helps businesses keep their desktop computers running smoothly by fixing common problems, such as viruses, spyware, and crashes. Desktop support technicians also provide educational materials on computer usage so employees can learn how to use their machines safely and effectively.

Desktop support is important because it helps employees use their computers more efficiently. It can also reduce the number of phone calls that employees have to make with their IT team.

13. Computer Maintenance and Repair

Computer maintenance is the regular care and feeding of your company's computer systems. This includes ensuring that the computers are running smoothly, fixing any problems that arise, and keeping the systems up to date with the latest software and hardware. Repairing computers means fixing any problems that might prevent them from working properly.

Computer maintenance and repair is important for several reasons. First, it keeps your company's computer systems running smoothly. If there are any problems with the system, it will be difficult to work efficiently. Second, regular computer maintenance and repair can prevent computers from becoming damaged or corrupted. This can lead to security issues and loss of data.

14. VOIP and Telephony Selection and Management

Your business might be expanding, workers are both on-site and remote, and your current phone system isn't doing the trick.

You can outsource the selection and deployment of the right VoIP and telephony system for your needs, including features like call quality, availability, and security. A managed service provider can also help you maintain and support your system, ensuring that it is always running, optimized and working well for your business.

15. Project Management

Project Management is a specialized form of IT services that helps companies manage complex IT projects from start to finish. This includes setting milestones, tracking progress, and making sure that deadlines are met.

Project Management is important because it helps companies save time and money. It can also help companies avoid common IT problems, like delayed projects and overspending on unnecessary services.